



MEMBER NEWSFLASH JUNE 2021



Momentum Multiply and Family Assistance Benefit will no longer be available after 30 June 2021

Dear CRF Member

CRF switched Group Life Insurance to Sanlam. How does this affect you?

As communicated in the April member newsletter, the Fund moved their Group Life Insurance to Sanlam Corporate (Sanlam) with effect 1 July 2021.

Why the change?

From time to time the Fund rebroke and negotiate costs with insurers to ensure that we still get the best benefits for members at the best possible cost. Due to an increase in claims, the current Insurer requested a rate increase, but the Fund managed to negotiate unchanged rates with Sanlam.

The Board of Trustees therefore decided that moving the Group Life Insurance from Momentum to Sanlam is to the benefit of CRF members. Both the Fund's Group Life and Funeral cover will be with Sanlam from the 1st of July 2021.

Did you make use of the Momentum Multiply Starter option?

All CRF members were granted the Multiply Starter membership free of charge. Momentum Multiply was Momentum's Wellness and Rewards program which encouraged members to make healthier and safer options by providing them with discounts from a range of partners. The benefits included discounts on travel, sport and fitness, entertainment, fitness devices and online shop vouchers. If you made use of the Multiply Starter membership, please note that this benefit will come to an end on 30 June 2021. CRF members also had the option to upgrade to the Multiply Premier option where the monthly subscription fee would be paid to the insurer directly by the member.

Family Assistance Benefit from Momentum will come to an end

All CRF members also had access to the Momentum Family Assistance Benefit which provided members with the following support services:

- Funeral Assistance
- Bereavement Counselling
- Legal Advice
- Trauma, Assault and HIV Protection
- Emergency Medical Services

The current Family Assistance Benefit from Momentum will also come to an end on 30 June 2021.

Welcome to the Sanlam Reality Access Loyalty Programme

CRF members will still have access to similar and more services under the **Sanlam Reality Access Loyalty Programme**.

You will automatically qualify for the following benefits and services:

- Burial Repatriation & Funeral Support
- Legal Assist
- Emergency Medical Response

- Trauma, Assault & HIV Assist
- Wealth Sense: online tools, calculators & content for wellness
- On-line Education Programme. Access to a supplementary online education support platform and online schooling platform for high school learners

How do you access and learn more about these great benefits?

Simply go to www.sanlamreality.co.za and enter your ID number under the login option to have access to these great benefits or you can **call 0860 732 548/9** and quote your ID number.

These are just the basics, there is much more to explore!

We will unpack all the benefits in detail in the next CRF member newsletter – those listed above at entry level as well as those extra lifestyle benefits that can be available to you at a minimum extra monthly cost. You can also choose for your whole family to have access to these benefits.

Remember you can contact the Member Centre from 8am to 4.30pm Monday to Friday on 0861 273863, send a WhatsApp to 021 915 3500 or send an email to support@crfund.co.za if you have any Fund related queries.

Thank you

CRF Communication Team

Board of Trustees: Mr SA Mokweni (Chairman), Mr JJ Wagner (Deputy Chairman), Mr PJS Gouws, Mr IR Iversen, Mr TA Loko, Mr PJF Louw, Mr L Mbandazayo, Mr C Meyer, Mr AM Owen, Mr ET Scott, Mr SN Toni, Mr FA Willemsse.
Principal Officer: Mr RC Wentworth

Physical Address: CRF Building, 3rd Floor, 4 Bridal Close, Tyger Falls, Bellville, 7530 Postal Address: PO Box 4740 Tyger Valley 7536.
Tel: 0861 CRFUND (0861 273863) | Email: support@crfund.co.za | WhatsApp: 021 915 3500 | www.crfund.co.za

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